



CONDITIONS OF INSURANCE

Institute Cargo Clauses (A) (CL.382) but sendings by Air (other than by Post)
Subject to the Institute Cargo Clauses (Air) (excluding sendings by Post) (CL.387)
Institute War Clauses (CL.385,CL.388,CL.390) } appropriate to the mode of
Institute Strikes Clauses (CL.386, CL.389) } transit to which this Certificate applies
Institute Replacement Clause (CL.161)
Replacement Clause (Second-hand Machinery) if applicable.
Institute Classification Clause (CL.354)
Institute English Jurisdiction Clause (CL.358)
Institute Radioactive Contamination, Chemical, Biological, Bio-Chemical & Electromagnetic
Weapons Exclusion Clause (CL.370)
Institute Cyber Attack Exclusion Clause (CL.380)
This insurance is only to pay the excess of £250 each and every claim other than total loss

IMPORTANT INFORMATION

The information given in this document is only an outline of the cover provided. For full terms and conditions of cover, please refer to the Policy document, a copy of which is available on request or which can be found on www.rsacconnect.rsagroup.co.uk.

Your attention is drawn to the following;-

- For goods excluded under this cover see Section 3 of the Policy
- For General conditions applicable to this cover see Section 5 of the Policy
- For Claims procedures see Section 6 of the Policy and below

In the event of any loss or damage likely to give rise to a claim under this insurance it is essential that the Company and all relevant Third Parties are notified immediately in writing.

1 Receipt

The following course of action should be taken upon receipt of any consignment:

- a) The consignment should be checked for both quantity and condition.
- b) If this is not possible then the delivery note should be clausd:
'SIGNED FOR QUANTITY- CONTENTS UNCHECKED'.
- c) Container seals should be examined to ensure they are intact and that the seal numbers match those shown on the transport document. Any discrepancy must be recorded on the delivery note.

2 Damage

- a) Any damage found at time of delivery must be recorded on the delivery note.
- b) Where a full check of the consignment is not possible at the time of delivery it is essential essential that this is completed without delay.
- c) Written notification must be given to the carriers within the time limits set out in their contract of carriage.

3 Documents

The following documents usually form an essential part of the claim and should be provided to the Company:

- a) Suppliers' invoices to support values and indicate terms of sale.
- b) Packing lists (where applicable).
- c) Delivery receipts, landing accounts etc. - as evidence of condition and to establish where any loss occurred.
- d) Original Transit Document - Bill of Lading, Airwaybill or CMR Note and/or similar documents as evidence of the contract of carriage.
- e) Correspondence with carriers, suppliers or other third parties - holding them liable for any loss, in order that subsequent recoveries can be sought from the responsible party/parties.
- f) A calculation or estimate of the amount being claimed.
- g) Original Certificate of Insurance.
- h) Any other documentation not detailed above relevant to the shipment, transaction or loss.

Unless the parties have agreed otherwise in writing any dispute concerning the interpretation of the Certificate of Insurance shall be governed and construed in accordance with English law and shall be resolved within the exclusive jurisdiction of the courts of England and Wales.